

TABELA DE PRODUTOS E SERVIÇOS – SERVICENOW

Fabricante:	SERVICENOW BRASIL GERENCIAMENTO DE SERVIÇOS LTDA.
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Moeda	Meses	Forma de Distribuição	Família	Contrato Acordo	Nome do Produto	Part Number	Preço	Tipo de Licença
Real	12	Fulfiller User	IT Service Management (ITSM)	8062	IT Service Management Professional - Fulfiller User v3	PROD17256	10.499,04	Assinatura
Real	12	Fulfiller User	IT Service Management (ITSM)	8062	ITSM Professional Plus - Fulfiller User	PROD21190	6.899,23	Assinatura
Real	12	Fulfiller User	IT Service Management (ITSM)	8062	IT Service Management Enterprise - Fulfiller User v3	PROD17259	15.748,56	Assinatura
Real	12	Transaction Pack	IT Service Management (ITSM)	8062	Virtual Agent ITSM Conversation -Transaction Pack	PROD09218	145.796,67	Assinatura
Real	12	Subscription Unit	IT Operations Management (ITOM)	8062	ITOM Operator Professional v2	PROD14995	1.679,85	Assinatura
Real	12	Subscription Unit	IT Operations Management (ITOM)	8062	ITOM AIOps Enterprise v2	PROD16963	2.659,76	Assinatura
Real	12	Subscription Unit	IT Operations Management (ITOM)	8062	Health Log Analytics Add-on	PROD16964	979,91	Assinatura
Real	12	Subscription Unit	IT Operations Management (ITOM)	8062	IT Operations Management Visibility v2	PROD14997	839,92	Assinatura
Real	12	Subscription Unit	IT Operations Management (ITOM)	8062	ITOM Discovery - Subscription Unit v2	PROD15000	559,95	Assinatura
Real	12	Subscription Unit	IT Operations Management (ITOM)	8062	ITOM Operator Professional - IoT - Subscription Unit	PROD17771	1.679,85	Assinatura
Real	12	Subscription Unit	IT Operations Management (ITOM)	8062	Enterprise Asset Management Professional - Subscription Unit v3	PROD23593	839,92	Assinatura
Real	12	Fulfiller User	IT Operations Management (ITOM)	8062	EAM Field Service Technician - Fulfiller User	PROD19381	2.449,89	Assinatura
Real	12	Floor	IT Operations Management (ITOM)	8062	Indoor Mapping Service - Floor	PROD22878	6.999,36	Assinatura
Real	12	Devices	Security Operations (SecOps)	8062	Security Operations Standard - VR - Devices	PROD12821	69,99	Assinatura
Real	12	Devices	Security Operations (SecOps)	8062	Security Operations Professional - VR - Devices	PROD12824	122,49	Assinatura
Real	12	Devices	Security Operations (SecOps)	8062	Security Operations Enterprise - VR - Devices	PROD16745	174,98	Assinatura
Real	12	Subscription Unit	IT Asset Management (ITAM)	8062	Software Asset Management Professional - Subscription Unit	PROD15033	559,95	Assinatura
Real	12	Subscription Unit	IT Asset Management (ITAM)	8062	Software Asset Management Enterprise - Subscription Unit	PROD15034	839,92	Assinatura
Real	12	Subscription Unit	IT Asset Management (ITAM)	8062	Hardware Asset Management Professional - Subscription Unit v2	PROD20239	419,96	Assinatura
Real	12	Subscription Unit	IT Asset Management (ITAM)	8062	Hardware Asset Management Professional - Subscription Unit v6	PROD23841	419,96	Assinatura
Real	12	EAM Operator	IT Asset Management (ITAM)	8062	Enterprise Asset Management Professional - EAM Operator	PROD18234	10.499,04	Assinatura
Real	12	Business Stakeholder User	IT Asset Management (ITAM)	8062	Business Stakeholder User v4	PROD17800	2.449,78	Assinatura
Real	12	SPM User	Strategic Portfolio Management (SPM - formerly ITBM)	8062	Strategic Portfolio Management Professional - SPM User	PROD16953	8.749,20	Assinatura
Real	12	SPM User	Strategic Portfolio Management (SPM - formerly ITBM)	8062	Strategic Portfolio Management Professional v2 - SPM User	PROD23774	8.749,20	Assinatura
Real	12	SPM User	Strategic Portfolio Management (SPM - formerly ITBM)	8062	SPM Professional Plus - SPM User	PROD22894	5.749,30	Assinatura
Real	12	Business Application	Strategic Portfolio Management (SPM - formerly ITBM)	8062	Application Portfolio Management - Business Application v2	PROD16944	4.549,58	Assinatura
Real	12	Business Application	Strategic Portfolio Management (SPM - formerly ITBM)	8062	Enterprise Architecture Professional - Business Application	PROD23527	4.899,77	Assinatura
Real	12	Time Card User	Strategic Portfolio Management (SPM - formerly ITBM)	8062	Time Card User v2 - Time Card User	PROD12014	1.049,90	Assinatura
Real	12	Business Application	Strategic Portfolio Management (SPM - formerly ITBM)	8062	EA Professional Plus - Business Application	PROD25426	3.219,60	Assinatura
Real	12	IRM Operator	Integrated Risk Management (IRM - formerly GRC)	8062	Integrated Risk Management Professional - IRM Operator	PROD12490	13.998,72	Assinatura
Real	12	IRM Lite Operator	Integrated Risk Management (IRM - formerly GRC)	8062	Integrated Risk Management - IRM Lite Operator	PROD18126	3.499,68	Assinatura
Real	12	IRM Operator	Integrated Risk Management (IRM - formerly GRC)	8062	Integrated Risk Management Enterprise - IRM Operator	PROD12491	20.998,08	Assinatura
Real	12	IRM Operator	Integrated Risk Management (IRM - formerly GRC)	8062	Integrated Risk Management Enterprise v2 - IRM Operator	PROD23795	28.746,72	Assinatura

Real	12	IRM Operator	Integrated Risk Management (IRM - formerly GRC)	8062	Integrated Risk Management Professional v2 - IRM Operator	PROD23792	19.164,45	Assinatura
Real	12	Now Assist User	Integrated Risk Management (IRM - formerly GRC)	8062	IRM Enterprise Plus - Now Assist User	PROD25399	11.498,71	Assinatura
Real	12	Now Assist User	Integrated Risk Management (IRM - formerly GRC)	8062	IRM Professional Plus - Now Assist User	PROD25394	11.498,71	Assinatura
Real	12	IRM Operator	Policy & Compliance Management	8062	Policy and Compliance Management - IRM Operator	PROD14209	3.499,68	Assinatura
Real	12	Privacy Operator	Privacy Management	8062	Privacy Management Standard - Privacy Operator	PROD16286	3.499,68	Assinatura
Real	12	BCM Operator	Strategic Portfolio Management (SPM - formerly ITBM)	8062	Business Continuity Management Professional v2 - BCM Operator	PROD14201	20.998,08	Assinatura
Real	12	BCM Lite Operator	Strategic Portfolio Management (SPM - formerly ITBM)	8062	BCM Lite Operator	PROD18127	3.499,68	Assinatura
Real	12	HR User	EMPLOYEE WORKFLOWS	8062	HR Service Delivery Enterprise - HR User v5	PROD22098	1.119,90	Assinatura
Real	12	HR User	EMPLOYEE WORKFLOWS	8062	HR Service Delivery Professional - HR User v5	PROD22097	699,94	Assinatura
Real	12	HR User	EMPLOYEE WORKFLOWS	8062	HRSD Enterprise Plus - HR User	PROD21215	459,93	Assinatura
Real	12	HR User	EMPLOYEE WORKFLOWS	8062	HRSD Professional Plus - HR User	PROD21214	459,93	Assinatura
Real	12	Unrestricted User	EMPLOYEE WORKFLOWS	8062	Employee Center Professional – Unrestricted User	PROD15945	349,97	Assinatura
Real	12	Application User	EMPLOYEE WORKFLOWS	8062	Employee Growth and Development - Application User	PROD18682	559,95	Assinatura
Real	12	Fulfiller User	EMPLOYEE WORKFLOWS	8062	Legal Service Delivery - Fufiller User	PROD16896	29.747,28	Assinatura
Real	12	Application User	EMPLOYEE WORKFLOWS	8062	Workplace Service Delivery - Professional - Application User	PROD19255	559,95	Assinatura
Real	12	Series	CREATOR WORKFLOWS	8062	MetricBase Starter - Series	PROD15352	839.923,20	Assinatura
Real	12	Series	CREATOR WORKFLOWS	8062	Metric Base – additional 50,000 Series - Series	PROD15353	120.738,96	Assinatura
Real	12	Series	CREATOR WORKFLOWS	8062	Metric Base – additional 100,000 Series - Series	PROD15356	209.980,80	Assinatura
Real	12	Series	CREATOR WORKFLOWS	8062	Metric Base – additional 250,000 Series - Series	PROD15355	454.958,40	Assinatura
Real	12	Document Pack	CREATOR WORKFLOWS	8062	AI Search 1 Million Documents - Document Pack	PROD15339	116.656,23	Assinatura
Real	12	Document Pack	CREATOR WORKFLOWS	8062	AI Search 5 Million Documents - Document Pack	PROD15340	408.295,77	Assinatura
Real	12	Document Pack	CREATOR WORKFLOWS	8062	AI Search 10 Million Documents - Document Pack	PROD15341	1.166.560,23	Assinatura
Real	12	Module	CREATOR WORKFLOWS	8062	Instance Data Replication - Base Module	PROD12041	699.936,00	Assinatura
Real	12	Transaction Pack	CREATOR WORKFLOWS	8062	Instance Data Replication 25 Million IDR Transactions - Transaction Pack	PROD12042	1.049.904,00	Assinatura
Real	12	Transaction Pack	CREATOR WORKFLOWS	8062	Instance Data Replication 100 Million IDR Transactions - Transaction Pack	PROD12043	3.499.680,00	Assinatura
Real	12	Transactions	CREATOR WORKFLOWS	8062	IntegrationHub Professional v2 - Transactions	PROD19394	379.132,23	Assinatura
Real	12	Transactions	CREATOR WORKFLOWS	8062	Integration Hub Professional v3 - Transactions	PROD22418	379.132,23	Assinatura
Real	12	Unattended Robot	CREATOR WORKFLOWS	8062	Automation Engine Professional v3 – Unattended Robot	PROD19395	845.755,77	Assinatura
Real	12	Unattended Robot	CREATOR WORKFLOWS	8062	Automation Engine Enterprise v2 – Unattended Robot	PROD18249	1.458.199,77	Assinatura
Real	12	Unattended Robot	CREATOR WORKFLOWS	8062	Automation Engine RPA Hub Bundle - 5 Unattended Robots	PROD17161	145.819,77	Assinatura
Real	12	Attended Robot	CREATOR WORKFLOWS	8062	Automation Engine RPA Hub Bundle - 15 Attended Robots	PROD17162	145.819,77	Assinatura
Real	12	Transaction Pack	CREATOR WORKFLOWS	8062	Automation Engine Bundle v2 - 1 Million Integration Hub Transactions - Transaction Pack	PROD18251	209.980,80	Assinatura
Real	12	Transaction Pack	CREATOR WORKFLOWS	8062	Automation Engine Bundle v2 - 10 Million Integration Hub Transactions - Transaction Pack	PROD18252	349.968,00	Assinatura
Real	12	Transaction Pack	CREATOR WORKFLOWS	8062	Automation Engine Bundle v2 - 50 Million Integration Hub Transactions - Transaction Pack	PROD18253	699.936,00	Assinatura
Real	12	Transaction Pack	CREATOR WORKFLOWS	8062	Automation Engine Bundle v2 - 100 Million Integration Hub Transactions - Transaction Pack	PROD18254	1.049.904,00	Assinatura
Real	12	Page	CREATOR WORKFLOWS	8062	Document Intelligence Page Bundle – 100K Pages	PROD17765	145.819,77	Assinatura
Real	12	Page	CREATOR WORKFLOWS	8062	Document Intelligence Page Bundle – 500K Pages	PROD17766	583.279,77	Assinatura
Real	12	Data Throughput	CREATOR WORKFLOWS	8062	Stream Connect for Apache Kafka – 250 GB – Data Throughput	PROD19411	1.749.840,00	Assinatura

Real	12	Data Throughput	CREATOR WORKFLOWS	8062	Stream Connect for Apache Kafka – 1000 GB – Data Throughput	PROD19412	2.916.423,33	Assinatura
Real	12	Application	CREATOR WORKFLOWS	8062	Mobile Publishing - Application	PROD15406	291.639,53	Assinatura
Real	12	Assist	CREATOR WORKFLOWS	8062	Additional Assist Pack - 500K Assists	PROD21223	958.224,20	Assinatura
Real	12	Fulfiller User	CREATOR WORKFLOWS	8062	App Engine Enterprise - Fulfiller	PROD19351	10.499,04	Assinatura
Real	12	Fulfiller User	CREATOR WORKFLOWS	8062	App Engine Standard	PROD22933	6.999,36	Assinatura
Real	12	Fulfiller User	CREATOR WORKFLOWS	8062	App Engine Enterprise Plus - Fulfiller User	PROD25883	6.899,23	Assinatura
Real	12	Unrestricted User	CREATOR WORKFLOWS	8062	App Engine Enterprise Plus - Unrestricted User	PROD25884	919,85	Assinatura
Real	12	Module	CREATOR WORKFLOWS	8062	Creator Professional Plus v2 - Module	PROD25204	574.934,50	Assinatura
Real	12	Application User	CREATOR WORKFLOWS	8062	Accounts Payable Operations - Application User	PROD22922	3.499,68	Assinatura
Real	12	Application User	CREATOR WORKFLOWS	8062	Source To Pay Operations - Application User	PROD22912	6.299,42	Assinatura
Real	12	Application User	CREATOR WORKFLOWS	8062	Source To Pay and Contract Operations - Application User	PROD23736	10.732,09	Assinatura
Real	12	Application User	CREATOR WORKFLOWS	8062	Sourcing and Procurement Operations - Application User	PROD22906	3.499,68	Assinatura
Real	12	Application User	CREATOR WORKFLOWS	8062	Supplier Lifecycle Operations - Application User	PROD22916	3.499,68	Assinatura
Real	12	GB	CREATOR WORKFLOWS	8062	Log Export Service Additional 1,000GB	PROD18747	349.968,00	Assinatura
Real	12	Instance	CREATOR WORKFLOWS	8062	Additional Non-Production Instance - Brazil Data Center	PROD00809	87.492,00	Assinatura
Real	12	Environment	CREATOR WORKFLOWS	8062	Additional Production Environment - Brazil Data Center	PROD00833	262.476,00	Assinatura
Real	12	Storage	CREATOR WORKFLOWS	8062	Additional 1TB Storage	PROD09002	116.679,33	Assinatura
Real	12	Application	CREATOR WORKFLOWS	8062	Additional Application Penetration Test	PROD03431	699.936,00	Assinatura
Real	12	Brazil Data Center	CREATOR WORKFLOWS	8062	Customer Performance Testing Instance – Per Week (Brazil Data Center)	PROD08552	349.968,00	Assinatura
Real	12	Brazil Data Center	CREATOR WORKFLOWS	8062	Partner Performance Testing Instance - Per Week (Brazil Data Center)	PROD08551	349.968,00	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	Customer Service Management Professional - Fulfiller User v7	PROD19279	15.748,56	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	Customer Service Management Enterprise - Fulfiller User v7	PROD19280	22.747,92	Assinatura
Real	12	1,000 Visit Pack	Customer Service Management (CSM)	8062	Customer Service Management (1,000 Additional Customer Portal Visits) – 1,000 Visit Pack	PROD10246	4.199,62	Assinatura
Real	12	Transaction Pack	Customer Service Management (CSM)	8062	Virtual Agent CSM Conversaton - Transaction Pack	PROD09274	145.819,77	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	Sales and Order Management Professional - Fulfiller User	PROD22223	15.748,56	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	CSM Professional Plus - Fulfiller User	PROD21202	9.449,14	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	CSM Enterprise Plus - Fulfiller User	PROD21204	9.449,14	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	Financial Services Operations Standard - Fulfiller User v3	PROD19297	13.998,72	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	PSDS Enterprise Plus - Fulfiller User	PROD21240	13.798,45	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	PSDS Professional Plus - Fulfiller User	PROD21238	13.798,45	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	Public Sector Digital Services Enterprise - Fulfiller User v2	PROD19292	30.663,16	Assinatura
Real	12	Fulfiller User	Customer Service Management (CSM)	8062	Public Sector Digital Services Professional - Fulfiller User v2	PROD19290	22.997,42	Assinatura
Real	12	Fulfiller User	Field Service Management (FSM)	8062	Field Service Management Professional - Fulfiller User v2	PROD19372	12.248,88	Assinatura
Real	12	Contractor User	Field Service Management (FSM)	8062	Field Service Management Contractor User	PROD15370	2.449,78	Assinatura
Real	12	Fulfiller User	Field Service Management (FSM)	8062	FSM Professional Plus - Fulfiller User	PROD21569	7.349,33	Assinatura
Real	12	Fulfiller User	Field Service Management (FSM)	8062	FSM Enterprise Plus - Fulfiller User	PROD21571	7.349,33	Assinatura
Real	1	Contractor	Field Service	8062	Professional Services – Senior Engagement Manager	PRODS01	137.871,37	Assinatura
Real	1	Contractor	Field Service	8062	Professional Services – Senior Technical Consultant	PRODS02	118.383,61	Assinatura
Real	1	Contractor	Field Service	8062	Technical Consultant	PRODS03	90.517,93	Assinatura
Real	12	Enterprise	CREATOR WORKFLOWS	8062	Enterprise Support Account Management v2 (BRL)	PROD22707	638.815,91	Assinatura